

FIRE DEPARTMENT

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Specialized Storage Systems, Inc.
79 Witte Drive
Midland Park, NJ 07432
Attention: William Bavagnoli

March 4, 2009

Dear Bill:

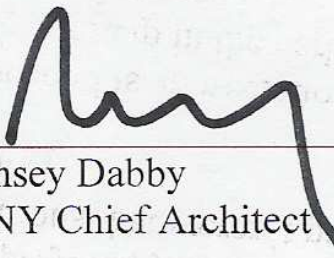
With FDNY's Hunters Point warehouse getting ready to start, I'd like to take a moment to express a couple of thoughts on my mind from the past few years.

The first is appreciation for the fine work you do when you actually have a contract. In a public environment, requiring open bidding, you go the extra mile to make sure the project comes out right and your customers are satisfied. On the recent Fire Academy and Radio Shop projects, you took care of all the odds and ends and special requests from Fire Operations that weren't part of the specification, but were needed to make the projects right for us.

The second is appreciation for the design advice and guidance you provide whenever we need your help in the early stages of a project. The fact that there is no assurance that the project will proceed, nor any guarantee you will be the successful bidder if it does, has no bearing on your willingness to help in whatever way you can.

In short Bill, to me you are the embodiment of what American business should be—quality service, integrity, hard work and a sincere desire to do the right thing for your customers. You are a pleasure to work with. I sincerely look forward to working with you and Specialized Storage Systems in the years ahead.

Thank you again.



Ramsey Dabby
FDNY Chief Architect